

Company Name: GMO Internet, Inc.  
(TSE First Section, Code: 9449)  
Address: 26-1 Sakuragaoka-cho Shibuya-ku Tokyo JAPAN  
Representative: Masatoshi Kumagai, Founder, Chairman and Group CEO  
Contact: Masashi Yasuda, Executive Vice President and CFO, Head of  
Group Management Division  
Telephone: +81 3 5456 2555  
URL: <https://www.gmo.jp/en>

## **Responding to Pneumonia Caused by the Novel Coronavirus (Instructing Partners to Work from Home, Preparing for the Spread of the Novel Coronavirus Infection)**

The GMO Internet Group will implement the following two measures to continue business and secure the safety of all of our partners (employees) who support the GMO Internet Group in order to prepare for the spread of the novel coronavirus infection.

### 1. Measures

- (1) Partners working at the offices in the areas where lots of tourists from the PRC gather (Shibuya, Osaka, and Fukuoka) will work from home for two weeks from Monday, January 27, 2020.
- (2) Instruct partners stationed in or making business trips to the PRC to return to Japan.

GMO Internet will endeavor to establish an environment where we can continue to provide the stable services by eliminating the risk of infection and securing the safety of all of our partners who work in the GMO Internet Group, such as instructing them to refrain from visiting the areas where lots of people gather or making business trips using public transport.

### 2. Reason

Under the corporate slogan “Internet for Everyone” GMO Internet Group develops Internet Infrastructure, Online Advertising & Media, Internet Finance, and Cryptocurrency businesses. The number of business and individual customers who are using our services exceeded 12.46 million (as of the end of September 2019), and multiple Internet Infrastructure services, particularly, have high domestic market share, so we are a

business group supporting many businesses and people's lives.

GMO Internet Group considers the stable services and the stable operation as important matters in cases of emergency and has been enforcing a Business Continuity Plan (BCP) since the Great East Japan Earthquake (2011), regularly training all partners to work from home simultaneously every year. This enables us to ensure the development of a method to access the internal system in a secure environment and the communication inside and outside the company via phone, Internet, satellite channel, etc. even at normal times.

The GMO Internet Group hereby instruct partners to work from home and those stationed in or making business trips to the PRC to return to Japan in order to continue to provide the stable services by eliminating the risk of infection and securing the safety of all of our partners who work in the GMO Internet Group, preparing for the spread of the novel coronavirus infection.

GMO Internet Group will promptly adapt to changes in management environment surrounding the Group in cases of emergency or natural disaster in the future, and contribute to society and the people through the Group's business practices that bring smiles and excitement to our customers, shareholders, partners, and other stakeholders.